

**Fabweld Steel Solutions (FSS) are committed to meeting the quality standards expected by our customers, and to the continual improvement of our products and services.**

Fabweld Steel Solutions (FSS) maintains processes and systems appropriate to our area of operations with the objective of providing the framework and platform to:

- Consistently and predictably supply products and services that meet customer needs and expectations in a timely and efficient manner;
- Ensure a consistently high standard of quality is maintained in all endeavours;
- Conform to relevant specification, statutory and regulatory requirements, supply agreements, contractual requirements; and
- Maintain workplaces and environments where continuous improvement in our systems, products and services are embraced.

In meeting these objectives, FSS will manage and maintain a quality system based on ISO9001:2015, enabling us to:

- Adopt a comprehensive and concise review process that determines the needs of our customer and to work consistently to meet those needs in full and on time;
- Establish appropriate quality objectives, specific performance expectations and targets to ensure we meet our objectives;
- Ensure our personnel are clearly briefed and trained, and are provided the appropriate resources necessary to deliver our quality objectives always;
- Perform regular reviews, identify opportunities and resolve problems expeditiously; and
- Continually improve our processes and management systems.

FSS commitment to quality is aimed to ensure our workers understand and are competent in their role, demonstrate a relentless commitment to the achievement of our objectives, and to provide quality products and services that consistently and reliably satisfy the needs of our customers.

**James McDermott**  
**Managing Director**

**APPROVED:**  
**2<sup>nd</sup> March 2021**  
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